

## TECH SUPPORT RATES

<b>Hosted Version</b>	
<b>Technical Support &amp; Upgrades</b>	
Included with all hosted version licenses	N/C
<b>Self-Hosted Version</b>	
<b>Technical Support &amp; Upgrades (Annual Fee) *</b>	
1 - 99 Users	\$750.00
100+ Users	\$875.00

\* Support to non package subscribers will be charged at \$90 per incident plus \$60 per hour to resolve request.